



Randstad Student Support



Randstad Student Support in action

Tyne Metropolitan College

Tyne Metropolitan College has been working in partnership with Randstad Student Support since September 2015. Our aim was to drive innovation and efficiency across the college and to identify a more efficient way of managing and delivering learning support without compromising on quality and impact of delivery.

Randstad has integrated themselves within the college in order to understand our requirements not only on a daily basis but for fluctuations across the academic year, ensuring they can respond to student demand within a responsive timescale. By doing this they have managed to provide high quality support assistants that meet the specific need of each student, for both high needs learners and learners across the remainder of the college.

We now have a live record of each support session, detailed funding and grading of effectiveness of support attributed to each student that we can utilise for any OFSTED inspection. This has resulted in enabling us to increase support and save money at the same time.

Jon Vincent
Principal and CEO
October 2016

Tyne Metropolitan College continue to work in partnership with Randstad Student Support who continually look to provide new ways we can improve the overall student experience.

Tyne Met have access to a large pool of flexible support workers that includes general learning support assistants, one-to-one mentors, communication support workers, and British Sign Language specialists.

Impact of working with Randstad in the first year of partnership

- > £200,000 reduction in support budget
- > £200,000 savings directly attributed to Randstad
- > Increased flexible support pool from 25 to 56 workers to include mental health experts
- > 74,000 hours of support recorded online – data feed to internal systems



Sector specialists



Flexible recruitment



Student experience



Cost efficient

South Staffordshire College

The service that Randstad provide (and particularly our consultant – Nicola Toon) means that I can concentrate my energies where they are needed. Nicola 'checks in' regularly. This never feels like a courtesy call aimed to increase the size of her portfolio, but one where she genuinely wants to ensure that we are getting value for money from the service.

We engaged with Randstad in the summer of 2015. Our need was immediate and less than straightforward. The team at Randstad worked as a team to give us a short term resolution, which cut across the departmental constraints of the three sectors, Education, Care and Support. Due to the speed and professionalism they employed we have continued to work with Randstad to solve our short term staffing problems and longer term placements.

The back room staff ensure that they get the best possible match for our requirements. They have presented lots of opportunities to discuss the progress and development of the staff and we work in partnership to ensure that the Randstad staff feel part of our team as well as being supported by the Randstad team.

When we face staffing issues, which sadly we all do irrespective of our planning and strategy, Nicola is the first person I call to try to remedy them.

Jan Gormley
Head of Centre – Futures@SouthStaffs
April 2016

Randstad provides specialist support workers for high needs students with complex learning needs including Autism spectrum disorders, Down's Syndrome, Williams Syndrome, Fragile X syndrome and sensory impairments.

Having a flexible pool of Randstad support workers enables the college to flex up and down depending on the demand for support. This means the college is always able to access high quality support as and when required.



Contact



If you would like to find out more about how Randstad Student Support can help enhance your service, please visit randstad.co.uk/student-support or contact Rebecca Villiers-Ginns or Simon Davies on fesupport@randstad.co.uk